



QUALITY POLICY STATEMENT

Preamble

A fully integrated traceable quality assurance programme is in operation to monitor every stage of the supply chain process - right from raw material acceptance through to delivery of the final product and has resulted in C.I.S Engineering (Pty) Ltd receiving the coveted ISO 9001 accreditation. Our QMS is externally audited by SABS and has been certified as meeting the requirements of BS EN ISO 9001:2015 for Quality Management within the scope of our supply.

Commitment to Quality

Quality is integral to all our working practices. We believe that it is critical to the success of our business. The key elements of our approach to Quality are based on the following Quality Principles:

Customer focus

We depend on our customers and are committed to supplying them with high quality products and services that conform to their requirements. Our aim is always to meet or exceed our customers' expectations.

Leadership

The Director and Managers of C.I.S Engineering (Pty) Ltd are committed to maintaining compliance with all statutory, regulatory, legislative and contractual requirements. We will set objectives and provide an internal environment in which our people can become fully involved in achieving the organisation's objectives. The quality policy will be maintained and communicated and applied within CIS ENGINEERING.

Engagement of people

We aim to recruit & retain highly motivated, competent people. Our people are seen as our most important resource. We encourage their full involvement in order to develop their abilities for the benefit of the individual and the company.

Process approach

We manage our activities and associated resources as a series of planned processes to produce the right product, at the right time with minimum wastage, while seeking to maximise efficiency. Our individual processes are structured into a documented Quality Management System which meets the requirements for BS EN 9001:2015

Improvement

We are committed to the continuous improvement of the products and services that we provide and to the effectiveness of our Quality Management System. We will set clear quality objectives and monitor our progress towards their successful achievement.

Evidence based decision making

We will measure our performance in key activities and use the data collected to make informed and effective decisions on how to improve our processes.

Relationship management

We believe CIS Engineering and its clients, suppliers and collaborative business partners are interdependent. We will seek to develop mutually beneficial relationships to improve Quality leading to greater reliability, enhanced services and increased efficiency.

This policy is available to relevant interested parties as appropriate and will be maintained and communicated and applied within CIS ENGINEERING.

C.P. Marais:..... Director Date: 17/5/2017.